

ERICK ROESER
AUDITOR-CONTROLLER
TREASURER-TAX COLLECTOR

AUDITOR-CONTROLLER
TREASURER-TAX COLLECTOR
585 FISCAL DRIVE, SUITE 100
SANTA ROSA, CA 95403
PHONE (707) 565-2631
FAX (707) 565-3489



JONATHAN KADLEC
ASSISTANT AUDITOR-CONTROLLER
TREASURER-TAX COLLECTOR

AMANDA THOMPSON
ASSISTANT AUDITOR-CONTROLLER
TREASURER-TAX COLLECTOR

Revised Property Tax Bill

Tax Payments on Property Damaged by Fires

Frequently Asked Questions (FAQ)

Tax Collector's website: <http://www.sonoma-county.org/tax>

Q1: My property taxes are paid through my mortgage company. Why doesn't this revised bill reflect that payment?

- The majority of 1st installment payments from mortgage companies were applied to the revised tax bills **after** the revised bills were created. These revised bills will not reflect those payments for that reason. However, the 1st installment may show paid in the online tax system now.
- You can check the status of your taxes from the Tax Collector's website: <http://www.sonoma-county.org/tax>.
- If the mortgage company paid more than the revised 1st installment, a refund will be issued within 60 days to the mortgage company on your behalf.

Q2: What if I already paid my 2017/18 property taxes on the original tax bill before my property was reassessed?

- Either a revised bill with a reduced 2nd installment has been issued, or a refund is in progress.
- If the amount on your revised bill appears in brackets (i.e.: 000.00), then a refund to the property owner is in progress.

Q3: I mailed my tax payment based on my original tax bill, but my check has not cleared my account. Will the Tax Collector cash my check?

- Yes. Payments in transit will be posted to the bill that is in the tax system on the date the payment is posted by the Tax Collector.
- If the payment posting date occurs *before* the bill revision date, then this revised tax bill will reflect that payment, and either a reduced 2nd installment or a refund due.
- If the payment posting date occurs *after* the bill revision date, then this revised bill will not reflect that payment and you can expect a refund for any installments that were overpaid.
- You can check the status of your taxes from the Tax Collector's website here: <http://www.sonoma-county.org/tax>.

Q4: I previously received a revised tax bill caused by a change in the Sonoma Valley Sanitation District charge. Which revised bill do I pay?

- Pay the revised bill with the most recent billing date because it reflects the reassessed value and the correct Sonoma Valley Sanitation District charge.

(see reverse)

Revised Property Tax Bill

Tax Payments on Property Damaged by Fires

F. A. Q.

Q5: Is this the only tax bill I owe for this property?

- If you recently acquired this property, completed construction before the fires, or you own a business, vessel or aircraft, you may have outstanding supplemental taxes or personal property taxes.
- Review the status of your taxes using your FEE PARCEL NUMBER from the Tax Collector's website: <http://www.sonoma-county.org/tax>

Q6: Will property tax due dates be extended or will penalties be waived for property that is not eligible for Reassessment as a result of the fires?

- No. There is not a provision to extend property tax due dates or waive penalties for property that does not qualify for a Calamity Damage Reassessment.

Q7: What should I do if I have delinquent property taxes and my property was destroyed by fire?

- Delinquent property taxes relate to property taxes that were incurred before the fires, therefore they will not change and must be paid. Please contact the Tax Collector's office for payment plan options.

Q8: If I have a Sonoma Clean Energy Improvement Program (SCEIP) assessment and the improvements were destroyed by the fire do I have to pay the assessment?"

- Yes. You should consider paying off the SCEIP lien with proceeds from your insurance claim. Make sure your insurance company itemizes the loss of your SCEIP improvements separately, so you can account for that loss.

Q9: What happens if I applied for a State Controller Property Tax Postponement in 2017/18, but my home was destroyed by fire?

- Please contact the State Controller Property Tax Postponement office at: (800) 952-5661, or email postponement@sco.ca.gov.

Q10: What if I have a State Controller Property Tax Postponement (PTP) lien on my house that was destroyed by fire?

- Please contact the State Controller Property Tax Postponement office at: (800) 952-5661, or email postponement@sco.ca.gov.

OTHER QUESTIONS?

- **Assessed Value - Ownership - Change of Address:**
 - Assessor's office (707) 565-1888 email: assessor@sonoma-county.org
- **Tax Payments - Refunds:**
 - Tax Collector's office (707) 565-2281 email: taxcollector@sonoma-county.org

Pay by Phone (only): (888)-636-8418

Pay Online: <http://www.sonoma-county.org/tax>