DSW / Emergency Management Training
For the Sonoma County Operational Area

Sonoma County Fire & Emergency Services Department
Sonoma County Fire & Emergency Services

- SONOMA COUNTY FIRE & EMERGENCY SERVICES DEPARTMENT
  - FIRE OPERATIONS & TRAINING DIVISION
  - ADMINISTRATIVE DIVISION
  - FIRE PREVENTION DIVISION
  - EMERGENCY MANAGEMENT DIVISION
  - HAZARDOUS MATERIALS DIVISION
Learning Objectives

Awareness

Understanding of:

1. Disaster Service Worker
2. Conditions of employment
3. General preparedness
4. Incident Command System (ICS)
5. Standardized Emergency Management System (SEMS)
Staff Development Plan

- **Initial**
  - Emergency Management Systems
    - Covered during NEO
  - EOC Orientation
  - Section Specific Training
  - EOC Position Training
- **Ongoing**
  - Biannual EOC Refresher Training
  - Functional Exercise
Staff Development Plan

Major Functions* include:
- Public Info
- Sit Analysis
- Damage Assessment

Emerg Mgt Systems → Basic EOC Operations → Individual Position Skills → Section Operations → Major Functions*

Individual → Collective

Instructor led training
Position Checklist
Videos
Just In Time

* Major functions include: Public Info, Sit Analysis, Damage Assessment
DSWVP Guidance & Policy

- California Requirements:
  - Register
  - Train
  - Supervise
MRC Volunteers Are Disaster Service Workers (DSW)

- As a condition of employment
  - Government Code Section 3103
- Extended Hours / Different Job
- Identify your emergency responsibilities:
  - What is your job?
  - Who is your supervisor?
  - Where & when do you report?
- Have a plan at home and the work place
  - Family Disaster Plan
  - Emergency Supply Kit
MRC Volunteers Are Disaster Service Workers (DSW)

- Resources:
  - Handouts
  - Emergency Services webpage
  - Ready.gov
  - American Red Cross (ARC)
MRC Volunteers Are Disaster Service Workers (DSW)

**RECOVERY OPERATIONS**
- Debris Removal
- Damage Assessment
- Public and Media Information
- Public Health Protective Measures
- Logistical Support for Recovery Agencies
- Coordinate Disaster Assistance Resources
- Support Local Assistance Center

**LOCAL ASSISTANCE CENTER**
- American Red Cross
- West County Community Services
- Sonoma County Human Services
- Sonoma County Environmental Health
- Community Development Commission - Housing
- Sonoma County Permit & Resources Mgmt. Dept.
- Small Business Administration
Emergency Management Phases

- **Mitigation**
  - Prevent or reduce effects of disaster.

- **Preparedness**
  - Change behavior to limit the impact of disaster.

- **Response**
  - Mobilize the necessary emergency services.

- **Recovery**
  - Restore the affected area to its previous state.
Emergency operations are different…
- They are dangerous
- Often involve fatalities, injuries
- Property damage
- Disruption of normal operations

Disasters are Dynamic…
- More than one incident
- Require priorities be set
- The need for resources outstrips their availability
Sonoma County’s Goals

- Provide effective life safety measures and reduce property loss and damage to the environment.
- Provide the rapid resumption of impacted businesses and community services.
- Provide accurate documentation and records required for cost recovery efforts.
Role of County Emergency Management
Role of County Emergency Management

Homeland Security

- Information flow between Federal, State, & local government
- Subject matter expert and lead emergency management agency for the Op Area
- Maintain and provide EOC Support (as needed)
Disaster Declarations

Proclaimed by County & ratified by Board of Supervisors:
- Mutual Aid available
- Orders to protect life & property
- Enhanced immunity from lawsuits

Proclaimed by Governor:
- May suspend statutes & regulations
- Enact emergency plans
- Financial relief for emergency actions and restoration of public facilities and infrastructure
- State mutual aid

Declared by President:
- Authorizes federal “essential” assistance
- Individual assistance
- Federal mutual aid
- Mitigation funds
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<thead>
<tr>
<th>Year</th>
<th>Event</th>
<th>Date</th>
<th>EOC Activated</th>
<th>Local Emergency</th>
<th>Gubernatorial Proclamation</th>
<th>Presidential Declaration</th>
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<td>2013</td>
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<td>2014</td>
<td>Napa Earthquake</td>
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Emergency Operations Plan (EOP)

- Part One
  - General Information
- Part Two
  - Threat Summary and Assessment
- Part Three
  - Legal References
  - Glossary
  - Abbreviations and Acronyms
Provides for declaration and ratification of local emergencies

Designates County Administrator as Director of Emergency Services
  - Outlines authorities and emergency powers

Establishes the Emergency Council

Outlines responsibilities for the preservation of local government
  - Appointment of standby officers
  - Procedures for incomplete Board of Supervisors

Provides for conservation, control and distribution of essential resources
is supported by functional and operational references
IS-100
IS-200
IS-700

Incident Command System
Standardized Emergency Management System
National Incident Management System

As defined by Cal OES
and Department of Homeland Security
What is ICS/SEMS/NIMS

- A comprehensive, national approach to incident management
- Applicable at all jurisdictional levels and across disciplines
Background of ICS

- Adapted from the military in early ‘70s to manage large wildland fires in Southern California
- Wide applicability across a broad spectrum of disasters and encompassing all emergency management disciplines
The Five Functions

- Planning & Intelligence
- Logistics
- Finance & Administration
- Operations
- Management

- "Decide"
- "Get"
- "Do"
- "Think"
- "Pay"
ICS Concepts

- Five functions
- Management by objectives
- Action planning
- Flexible organization

- Span of control
- Hierarchy & accountability
- Common terminology
- Integrated communications
Unified Command

- Used in multi-jurisdictional or multi-agency incident management
- All responsible agencies operating within a single Action Plan, with common objectives
- Allows Incident Commanders to make joint decisions, establishing a single command structure
- Maintains Unity of Command
Action Planning

Initial Response
- Incident
- Notification
- Assessment
- Initial Briefing

Establish
- EOC Director sets Goals
- Section Meetings

Understand
- Execute & Revise Plan
- Assess Progress

Develop
- Planning Meeting
- Finalize & Approve Action Plan
- Shift Change
- Shift Briefing
- New Op Period

Distribute
- Prepare for the Planning Meeting
EOC Director sets Goals

Section Meetings

Planning Meeting

Finalize & Approve Action Plan

Prepare for the Planning Meeting

Shift Change
Shift Briefing
New Op Period

EOC Director sets Goals

Execute & Revise Plan
Assess Progress

First Operational Period

2\textsuperscript{nd} Operational Period

3\textsuperscript{rd} Operational Period and ongoing...
EVENT NAME / TYPE:
Officer Involved Shooting Protest (OIS Protest)

OPERATIONAL PERIOD (DATE / TIME):
(Date TBD / Time 08:30)

OVERALL SITUATION:
Currently, the people of Sonoma County are awaiting the
development of the situation involving the incident of
the shooting of Andy Lopez. Potentially, the purpose of this
event is to activate the Operational Area EOC. Operational
Area EOCs are a civil disturbance implementation of these procedures will
minimize loss of life, injury, property loss and disruption of
community life.

EVENT LOCATION / MAP / SKETCH: (TBD)

SUMMARY OF PRIORITIES, OBJECTIVES & ACTIONS

OVERALL EVENT PRIORITIES
Most demonstrations are peaceful. In the event conditions exist to activate the OA EOC, Sonoma County OA will support
the Sonoma County Sheriff DOC and the Santa Rosa EOC along with surrounding law enforcement agencies to bring the
disturbance under control. County staff not involved with EOC or field operations will assist in assuring County Campus
safety in addition to their normal duty assignments.

1. Critical incident response:
   a. Support Local EOCs, Incident Command Post(s) and the Sonoma County Sheriff’s DOC
   b. Gather accurate and timely incident information and share information with OA partners
   c. Facilitate communication vertically and horizontally across the OA
   d. Develop, approve and distribute public information and warning as needed to ALL residents
   e. Establish alternative routes around protest activates to support other county operations
   f. All sections: identify EOC and response staffing needs, section information requirements, and implement
   g. Emergency plans as needed

2. Director’s Information Requests:
   a. Injuries to citizens or public employees
   b. Arrests (nature of arrest or detainment. Sanitized as needed)
   c. Public or private property damage (equipment, facilities, local business, residents, schools, etc.)
   d. Number of protestors (estimates hourly)
   e. Protest location and activity (hourly report)
   f. Field personnel response activity (as conditions change/warrant)

MANAGEMENT SECTION OBJECTIVES

1. Create a predictable planning cycle by adhering to the operational tempo as established by the EOC Plans Section
2. Identify potential issues and provide assistance to vulnerable populations as needed
3. Brief Board members and other Dept. Heads
4. Provide PIO information pertaining to Director’s Information Request. Establish a JIC/VJIC and times for public
   information updates
5. Demobilize the EOC no later than 2000 or as protest activities cease and local EOC/DOC support is no longer needed

OPERATIONS SECTION OBJECTIVES

1. Maintain communication with the City of Santa Rosa EOC and Sheriff’s Office DOC (other EOCs/DOCs as needed) to
   coordinate and collaborate
2. Identify & address resource needs
3. Establish and maintain staging areas
4. Address transportation issues, establish alt. transportation routes as needed to maintain county and field operations

PLANNING SECTION OBJECTIVES

1. Establish an event in Cal EOC (Practice/validate task)
2. Review, update and disseminate OA Operational Tempo to OA partners and Cal OES
3. Provide steps to Cal OES via Cal EOC and steps to OA partners via email no later than 1200 and 1730.
4. Maintain, update and track training and tracking boards on an hourly basis.
5. Prepare, update and document Action Plan each operational period
6. Lead EOC staff in an initial activation briefing and a demobilization brief utilizing the template Power Point Slides
7. Conduct AAR/IAR prior to demobilization.

LOGISTICS SECTION OBJECTIVES

1. Understand, track and respond to approved resource requests
2. Enforce equipment resource accountability at all operational levels
3. Ensure all OA EOC communication assets remain operational
4. Monitor and report EOC facility status during each Shift Change and/or Operational Period Brief
5. Establish and execute an EOC feeding plan

FINANCE & ADMINISTRATION SECTION OBJECTIVES

1. Establish response billing code
2. Document EOC & response expenditures
3. Monitor and report EOC staffing during each Shift Change and/or Operational Period Brief
4. Complete/track EOC staff performance evaluations and awards as needed
Background of SEMS

- 1991 East Bay Hills Fire in Oakland
- (Nicholas) Petris Bill - SB 1841
- Government Code Section 8607
SEMS/NIMS is REQUIRED!

- Mandated by County Code
- *Mandated for Government agencies to receive State & Federal reimbursement for personnel costs*
- Mandated for Government agencies to remain eligible for Homeland Security grants
- Public hospitals seeking financial recovery following a declared disaster
Multi-Agency Coordination

Emergency Operations Center (EOC)

Department Operations Center (DOC)

Incident Command Post (ICP)
OA Satellite Information System / CalEOC

- [http://www.calema.ca.gov](http://www.calema.ca.gov)
September 11th, 2001
Homeland Security Presidential Directive #5
Formalized:
- Public Information Systems
- Communication Information Management
Public Information Systems

- Information coordination and integration
  - Sonoma Op Area Emergency Public Information Plan
  - Joint Information System (JIS)
- Public Information Officer (PIO)
  - Joint Information Center (JIC)
  - Field PIO
Communication & Information Management

- Tactical Interoperable Communication Plan
- Warning System (IPAW, EAS, TENS, Media)
- Auxiliary Communications Service (ACS)
- Dedicated Communication Systems
  - WebEOC
  - OASIS
  - EDIS
  - Inter-City Lo-Band
  - Gets

*Warning is most effective when systems are used in combination!
Public Information Hotline
- Located in the EOC
- Staffed by County Employees
- Provides info on:
  - Road Conditions
  - Evacuations / Shelters
  - School Closures
  - Health and Safety issues
  - Where to go for help
  - Just about anything!
- Linked to 2-1-1

707-565-3856
Questions

Sonoma County Fire & Emergency Services Department
2300 County Center Drive, B220
Santa Rosa, CA 95403

Brentt Blaser
(707)565-6160
Brentt.Blaser@Sonoma-County.org