



Sonoma County Department of Health Services - Environmental Health Division
3273 Airway Drive, Suite D ♦ Santa Rosa, CA 95403
Phone (707) 565-6565 ♦ Fax (707) 565-6525 ♦ www.sonoma-county.org

Water Quality Emergency Notification Plan For Small Water Systems

To: Small Water System Managers

The California Health and Safety Code Chapter 4, Section 116460, requires all water utilities to have an **Emergency Notification Plan**. This plan is to be implemented whenever the Department of Health Services determines that your water supply fails to meet water quality standards and represents an imminent danger to the health of the water users. The legislation further requires that the notification indicate the nature of the problem with the water supply.

- ♦ As a **Small Community Water System**, you are required to notify all customers on the water system.
- ♦ If an **owner or operator of residential rental property**, you must notify all tenants.

The Environmental Health Division of the Department of Health Services recommends that the means of notification of your tenants and/or customers be by either door-to-door contact, written handout sheets, posting of a notice at each site where drinking water is dispensed, or telephone communication, using the method most appropriate for your type of operation.

Please indicate the method(s) of notification you plan to use:

- Door-to-door
- Written handout sheets
- Telephone communication
- Posting of notice at each site where drinking water is dispensed
- Send a letter to each water user

Small Water System Name _____ ID # _____

Small Water System Address _____

Person residing in the area to be contacted regarding implementation of the Notification Plan:

Name _____ Phone _____ / _____
(Day) (Evening)

Address _____ City _____ Zip _____

Signature _____ Date _____

Title _____