
Proposed Sutter Business Plan

Focus Groups – Emergency Services

Monday, August 31, 2009

Purpose of Today's Meeting

- Help inform the Board of Supervisors about the breadth and depth of community discussion regarding the proposed Business Plan
 - Provide key stakeholders with the opportunity to ask questions and provide comment to the Department
 - Promote a positive and professional dialogue between Department and key stakeholders
-

Department's Analysis

- Key Findings:
 - Health care sector changes rapidly
 - HCAA requires Sutter provide equal or better access to its services for persons enrolled in government programs and the uninsured
 - 70 bed hospital would likely operate at full capacity upon opening with a shortfall of Med/Surg and ICU beds in 2014 that will grow into the future
 - Planned Sutter expansions, if constructed, would provide adequate capacity – otherwise likely redistribution of Med/Surg and ICU patients
 - Limited capacity in the community to absorb additional patients
-

Today's Focus On Emergency Department Issues

- Sutter's Plan for Emergency Services
 - Deloitte's Analysis of current and future demand for emergency department services
 - Department's Findings
 - Questions from the community
-

Sutter's Plan for Emergency Services

- Sutter currently operates 15 ED bays -2007 Ave. 1524 visits/bay
 - Sonoma County Hospitals - 2007 Ave. 1489/visits/bay
 - Business Plan proposes 12 ED bays with potential expansion to 16
 - 16 universal care beds
-

Deloitte's Projections for Emergency Services

Table 15. Number of Visits per ED Bay, by Year and Hospital

	Sutter	Memorial	Kaiser	Healds- burg	Petaluma	Sonoma Valley	Palm Drive	Sonoma County
2007	1,524	1,607	1,698	1,032	1,060	2,328	1,565	1,489
2008	1,554	1,639	1,732	1,052	1,082	2,375	1,597	1,518
2009	1,586	1,672	1,767	1,074	1,103	2,423	1,629	1,549
2010	1,617	1,705	901	1,095	1,125	2,471	1,661	1,311
2011	1,650	1,740	919	1,117	1,148	2,521	1,695	1,338
2012	2,104	1,775	938	1,139	1,171	2,571	1,729	1,407
2013	2,146	1,810	956	1,162	1,194	2,623	1,763	1,435
2014	2,189	1,846	976	1,186	1,218	2,675	1,799	1,464
2015	2,233	1,883	995	1,209	1,243	2,729	1,835	1,493
2016	2,277	1,921	1,015	1,234	1,268	2,784	1,872	1,523
2017	2,323	1,960	1,035	1,258	1,293	2,839	1,909	1,553
2018	2,370	1,999	1,056	1,283	1,319	2,896	1,947	1,585
2019	2,417	2,039	1,077	1,309	1,346	2,954	1,986	1,616
2020	2,466	2,080	1,099	1,335	1,373	3,014	2,026	1,649
2021	2,515	2,122	1,121	1,362	1,400	3,074	2,067	1,682

Target Occupancy of 2,439 visits/bay

Department's Findings

- Deloitte analysis indicates 12 Ed bays provides adequate ED capacity until ~ 2020
 - Use of universal care unit will likely improve efficiency of the ED
 - Implementation of managed Medi-Cal is expected to reduce ED visits at all hospitals
 - Deloitte analysis indicates other area EDs have additional capacity
-

Questions

- How will this proposal impact other hospitals?
 - How will this change Code 3 hospital transports?
 - How will this change affect the STEMI program and Sutter's continued participation?
 - How will the County monitor emergency department volume and throughput?
-

How will this proposal impact other hospitals?

- Capacity - *Deloitte study indicates adequate ED capacity at Sutter and other area hospitals*
 - Location change - *Will impact ambulance transports, 85% of ambulance destinations patient or physician driven*
 - Reduction in Med/Surg and ICU beds - *Could adversely impact ED throughput*
-

How will this Change Code 3

Hospital transports?

- *EMS Agency indicates 5% of ambulance transports to hospitals are Code 3*
 - *Sutter will likely get increased Code 3 transports from Larkfield/south Windsor*
 - *Sutter will likely get decreased Code 3 transports from downtown Santa Rosa area*
 - *EMS estimates small or no “net” change in code 3 transports*
-

How will this change affect the STEMI program and Sutter's continued participation?

- *If the PMC is built under current licensing standards, Sutter will continue to participate in the STEMI program.*
-

How will the County monitor emergency department volume and throughput?

- *Number of ambulance transports*
 - *Ambulance turn around time*
 - *Notifications of delays by ambulances*
 - *Duty Officer notification by REDCOM 24/7*
-

Additional Questions & Comments

Next Steps

- Public Hearing on September 28th
 - Draft Environmental Report
 - Additional Analysis
 - Continue to monitor utilization
 - Final Report to Board in ~August 2010
-