



*Dear Film Industry Member:*

We enjoy working with you, and we hope that your experiences with our office are both enjoyable and beneficial. To ensure that we provide you with the best and most efficient service, we hope you will take a moment to complete a short survey. You can return this survey via mail to the address below or fax to 707 565-7231. Thanks for helping us improve our customer service.

*Sonoma County Film Office*

### **Sonoma County Film Office Survey**

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Date Worked with Film Office: \_\_\_\_\_

Service Requested:

\_\_\_\_\_

1. Type of production located in Sonoma County: (check all that apply)

Photo shoot                       Commercial                       Feature Film  
 Independent Film                       Television                       Other

2. Service requested from the Sonoma County Film Office: (check all that apply)

Location assistance                       Site publishing/availability                       Film history  
 Referrals for advertisements, permits, etc.                       Other

3. How would you rate the overall experience of working with the Film Office? (1 = worst; 10 = best)

Circle one:    1   2   3   4   5   6   7   8   9   10

3. How would you rate the usefulness of information received? ( 1 = worst; 10 = best)

Circle one:    1   2   3   4   5   6   7   8   9   10

4. How would you rate the speed of service? (1 = worst; 10 = best)

Circle one:    1   2   3   4   5   6   7   8   9   10

5. How would you rate the friendliness and helpfulness of the staff? (1 = worst; 10 = best)

Circle one:    1   2   3   4   5   6   7   8   9   10

6. What services of the Film Office were most helpful to you? (check all that apply)

Website     Office file materials     Staff     Electronic materials

7. What could the Sonoma County Film Office do to improve customer service?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_